

Nutrition Services Incentive Program

1. What is the Nutrition Services Incentive Program?

The Nutrition Services Incentive Program (NSIP) is administered by the Administration for Community Living (ACL) within the Department of Health and Human Services. ACL provides funding to State agencies, Territories, and Indian Tribal Organizations (collectively, State agencies) that is used exclusively to purchase food.

State agencies may choose to receive the funds as cash, USDA Foods, or a combination of cash and USDA Foods. USDA also donates bonus foods to NSIP when feasible.

2. What is the purpose of NSIP?

NSIP is authorized under Section 311 of the Older Americans Act of 1965 (OAA), as amended. The purpose of the OAA Nutrition Program, of which NSIP is part, is to:

- Reduce hunger and food insecurity;
- Promote socialization of older individuals; and
- Promote the health and well-being of older individuals and delay adverse health conditions through access to healthy meals, nutrition education, and nutrition counseling.

More information on the OAA can be found on the ACL website: http://www.aoa.gov/AoA_programs/HP W/Nutrition Services/index.aspx.

3. What USDA Foods are offered through NSIP?

A list of USDA Foods offered to State agencies which administer NSIP can be found on the Food Distribution Programs website, located here: http://www.fns.usda.gov/fdd/foods-expected-be-available, under "Schools/Child Nutrition Programs".

4. Who should I contact for more information about NSIP?

For more information about NSIP, contact the State agency administering NSIP in your State. For more information, visit ACL's website here: http://www.aoa.gov/AoA programs/HP W/Nutrition Services/index.aspx.

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program information (e.g. Braille, large print, audiotape, American Sign Language, etc.), should contact the Agency (State or local) where they applied for benefits. Individuals who are deaf, hard of hearing or have speech disabilities may contact USDA through the Federal Relay Service at (800) 877-8339. Additionally, program information may be made available in languages other than English.

To file a program complaint of discrimination, complete the <u>USDA</u>

<u>Program Discrimination Complaint</u>

<u>Form</u>, (AD-3027) found online at:

http://www.ascr.usda.gov/complaint_filingcust.html, and at any USDA office, or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by:

- mail: U.S. Department of Agriculture Office of the Assistant Secretary for Civil Rights 1400 Independence Avenue, SW Washington, D.C. 20250-9410;
- (2) fax: (202) 690-7442; or
- (3) email: <u>program.intake@usda.gov</u>.

To file a complaint of discrimination regarding a program receiving Federal financial assistance through the U.S. Department of Health and Human Services (HHS), write: HHS Director, Office for Civil Rights, Room 515-F, 200 Independence Avenue, S.W., Washington, D.C. 20201 or call (202) 619-0403 (voice) or (800) 537-7697 (TTY).

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